



NEWS RELEASE

FOR IMMEDIATE RELEASE:

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FURTHER INFORMATION:

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Music City Central Renovations Beginning in May *Phase One Focusing on Functional Improvements*

NASHVILLE –In May, Nashville MTA will begin work on the first phase of an aggressive renovation schedule to update Music City Central, the main bus terminal. The first phase of renovations will begin in May and complete in late 2018. The second phase of the renovations is still in the early stages of planning and design, with a construction timeline expected later this year.

October 26 marks 10 years of transit operations at the facility. “Music City Central has functioned well, serving 20,000 customers a day for the past decade, but it’s showing its age,” said Trey Walker, Nashville MTA Director of Engineering. “We want to make sure the facility continues to serve a critical role in our services for the people of Middle Tennessee in the next decade. For that, we need to go in and make some much-needed improvements.”

Phase One improvements are mostly functional, but also include a number of customer touchpoints for our every-day riders. Functionally, the facility will be cleaned extensively and resealed to protect against internal and external water damage. For customers, the existing restrooms facilities and customer service area will be rebuilt to better serve the needs of those using Music City Central.

During renovations, customers, visitors, and other members of the public can expect to experience temporary conditions, such as:

- Boarding buses at different bays and outside the facility on the street;
- Detours when moving around the facility, such as limited to no escalator and elevator access;
- Periods of limited public parking accessibility;
- Inability to hold public meetings and other community meetings at the facility; and
- Relocation of customer service windows.

Detailed updates on the project will be available at nashvillemta.org, where customers can find frequently asked questions and monthly updates on renovation progress. Those arriving at the facility should be on the lookout for signage and Customer Ambassadors to help them navigate the space during improvements.

Phase Two of the project, once scheduled, will introduce new wayfinding, information displays, and additional customer amenities.

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Editor’s Note: To request this information in an alternative format, please call (615) 862-5950 and ask to speak with the ADA coordinator.